

Shropshire Patients Group Reps are involved with:-

- 111
- A&E Patients Group
- A&E Restructuring
- Clinical Services Review
- Demand and Capacity
- Flow
- Frail & Complex
- Health For Those With Learning Difficulties
- Long Term Conditions
- Ludlow Task Force
- Medicines Management
- Mental Health Focus Group
- Ophthalmology
- Outpatient Re-design
- Patient Experiences
- Telehealth
- Urgent Care Transformation Board
- Urgent Care Working Group

Patients Participation Groups have been involved with:-

- 111
- Access To Appointments
- Cardiopulmonary Resuscitation
- Elderly Buddies
- Flu Jab Campaign & Clinics
- Missed Appointments
- MMR Campaign
- Open Days
- Out Of Hours Advice
- Telehealth



**Mytton Oak Patients
Participation Group**

**c/o Mytton Oak Medical Practice
Racecourse Lane
Shrewsbury, SY3 5LZ**

E-mail: admin@myttonoakppg.org.uk

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What is a Patient Participation Group (PPG) ?

PPGs offer views on a GP's services from the patients' perspective. To deliver high quality services, it is important that GP practices involve patients and the public in making decisions about services and evaluating their success.

PPGs are defined as 'critical friends' within the practice environment, to ensure that services are responsive to patients' needs, and that they improve over time.

Every PPG is unique, evolving to meet local needs .

They carry out research, hold health awareness and information events, support the practice in its dealings with other bodies, and carry out patient surveys.

Most commonly they find out what patients think, and meet regularly with the practice manager, GPs and other staff, to identify improvements and sometimes contribute towards carrying out change.

Groups also provide support to individual patients, helping them to make informed decisions about managing their health conditions, and show people where to find additional services and support in the community. (Taken from "A guide for working together: CQC and patient participation groups")

Shropshire Patients Group

In Shropshire, PPG's also send delegates to participate in the "Shropshire Patients Group", which regularly provides members to participate in the investigation and decision making progress that takes place for Health Services in Shropshire.

Patient Participation at Mytton Oak Medical Practice

In the past, patient participation has relied on the internet to gather the opinions of patients. In future, along side that process, it is intended that a participative group be established to function primarily in the way described by the Care Quality Commission, although the exact Constitution and Terms of Reference for the Group will be down to the Local Patients to agree. If you feel that you might like to participate, please register your interest.

If you are registered at the Practice,
Please register your interest

- I would be prepared to attend meetings
- I can attend meetings during the day-time
- I can only attend meetings out of normal working hours
- I have a clinical background
- I have a business background
- I would like to participate by email

Name

Address

Phone

Email

Signature

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